

HENDRA BUDI SETIAWAN

Maintenance | IT Support | Teknisi | Operator Pulomerak, Cilegon

0813-3133-9456

hendracy01@gmail.com

PROFILE

A Technician and IT Support professional with over 5 years of experience in maintaining digital systems, software, and hardware. Skilled in troubleshooting, teamwork, and ensuring smooth operational performance. Currently expanding expertise in decentralized technologies and Web3 infrastructure to support sustainable digital transformation.

WORK EXPERIENCE

PT Citra Persada Infrastruktur — Technician, Toll Gate Systems (2018 – Present)

- Performed maintenance of toll gate software and hardware systems.
- Collaborated with a team to resolve system issues and minimize downtime.
- Involved in the construction of new toll gate systems (Cilandak Utama, Andara, Brigif, Krukut, Sawangan).
- Ensured operational reliability and system uptime.

PT Citra Margatama Surabaya — Training, Toll Equipment Technician (2018)

- Gained hands-on training in toll system operation and maintenance.

PT Mesin Kasir Online — Intern, Product Editing & Packaging (2016)

- Assisted in digital product presentation and e-commerce preparation.

EDUCATION

Universitas Siber Asia (UNSIK) — Informatics (2024 – Present)

SMK Mahardika Surabaya — Multimedia (2014 – 2017)

TECHNICAL SKILLS

- Hardware & Software Maintenance
- IT Support & Troubleshooting
- Network Setup & Digital Systems
- Basic Programming (HTML, CSS, JavaScript)
- Blockchain Fundamentals & Web3 Tools (Metamask, WalletConnect, IPFS)
- Microsoft Office & Excel Automation

SOFT SKILLS

- Problem Solving & Collaboration
- Fast Learner in New Tech Environments
- Responsible and Reliable in Team Projects

BAHASA

- Indonesia
- English

WEB3 IDENTITY

- LinkedIn: /in/hendra-budi-setiawan
- GitHub: /hendracy01
- Wallet: Metamask
- Region: Indonesia
- Time Zone: UTC+7 (WIB)